



LA GRANGE

Village of La Grange
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villageoflagrange.com

Village of La Grange Enhances 9-1-1 Services and Emergency Notification with Smart911 & Rave Alert

Public Safety Officials Encourage Residents to Sign Up for the Free Service That Sends Emergency Notifications and Provides Emergency Responders with Key Information

La Grange, IL March 16, 2020 – Public safety officials in the Village of La Grange announced today that the Village is migrating away from the current Code Red emergency notification system, to Rave Alert. This change is being made due to enhanced options in the Rave Alert program. Rave Alert allows citizens to receive timely and actionable emergency alerts via e-mail, text, or voice message on their cell phones.

Smart911 is a new safety feature that is available in addition to Rave Alert. Smart911 allows individuals to create a Safety Profile, at [create a Safety Profile](#) at www.smart911.com, at no cost, that includes information they want 9-1-1 and response teams to have in the event of an emergency. When a person makes an emergency call, their Safety Profile is automatically displayed to the 9-1-1 call taker's screen, saving critical seconds and even minutes in response to the emergency. When coupled with Rave Alert, people can receive notifications on potentially hazardous situations involving weather, traffic, and other emergencies.

“Citizens will receive notifications that will improve safety in our Village and help inform residents of potentially lifesaving actions they may need to take in an emergency,” said Police Chief Kurt Bluder. Individuals decide how much information they want to add to their household profile, and any data entered into Smart911 is stored securely and confidentially. The system also allows people to specify when and how they are communicated with, and which types of notifications they would like to receive (all Village notices, emergency only, etc.).

With Smart911 and Rave Alert, the community will be more aware and better prepared in the event of an emergency. Smart911 enables citizens to link both home and work addresses to mobile phones, which can be passed on to responders in the field for a more detailed, rapid response. Smart911 is part of a national service, meaning your Smart911 Safety Profile travels with you and is visible to any participating 9-1-1 center nationwide.

On May 1, the Lyons Township Area Communications Center will migrate from Code Red to the new Rave Alert / Smart 911 center. Residents are encouraged to sign up now.

Please contact the La Grange Police Department at (708) 579-2333 with questions regarding the free service.